

## CASE STUDY

# Copper Sky Lodge

**Location:** Spruce Grove, AB

**Market:** Healthcare

### Executive Summary:

A premier Park Place care residence located in the community of Spruce Grove Alberta, Copper Sky offers both Supportive Living and Designated Supportive Living (DSL, SL4 and SL4D). A 4-story building, Copper Sky offers a spectacular and peaceful view of surrounding wooded creek, park and hills. Copper Sky is committed to providing the highest quality of care to residents by maintaining and improving their independence and strengths while ensuring that they receive timely, competent, and dignified assistance.



### The Challenge:

Ensuring staff and resident safety in such a large facility can be a difficult task, so when Choices in Community Living (CICL) was building a new 130 bed facility in Spruce Grove, Alberta they knew finding the right healthcare communications provider was integral in ensuring a successful project.

The building was constructed out of concrete and steel which would pose challenges to deploying a system that could provide full wireless coverage.



### The Result:

Deploying the RTLS solution at Copper Sky Lodge has given residents and their family's peace of mind knowing that should the need arise; staff can be quickly alerted to an issue and respond in the most efficient manner possible. This ensures all residents and staff are safe and secure, a top priority for Choices in Community Living Genesis carefully evaluated the needs of the facility and based on those needs integrated RTLS technology with a wireless telephone solution from Panasonic to allow staff to communicate with residents when they need assistance without having to be tied down at a desk.

When calls are received by the staff the system not only identifies who has placed the call for help but also provides their location within the facility.